

ExecuVault by Execu/Tech Data backup and recovery services

ExecuVault will provide your property an additional layer of defense against data loss. Although no business should be without a quality, onsite backup with removable media, it's always smart to have an offsite backup. Not only are we offering an automated, worry free backup, we will help you recover this data should you ever experience a loss.

Over the last 25 years we've seen many companies have to rely on backups to recover data after data corruption, server crashes, hurricanes, fires and more. Most of the time the onsite backup works great and the data was restored. But we've also helped customers who lost everything due to fire or other natural disasters. The server was destroyed along with the backups and there was little we could do to help. These situations would be made much less stressful and damaging if an offsite backup were available.

Even if your server is destroyed and none of the onsite backups are recoverable, we will be able to assist you in restoring your software to any computer that has an internet connection. This means that in a minimal amount of time you can gain access to your data which will never be more than 24 hours old. You can set up an emergency server and be up and ready to serve your guests without having to wait on an expensive computer technician. Give us a call and we'll connect to your emergency server and restore the most recent backup.

You may also find that having us restore a backup for you is faster and cheaper than having a computer technician do it for you using your onsite backup. We restore the backup at no additional charge to you, and in most cases, this is all that is needed.

Details

- Hardware / Software requirements: Any computer that meets our minimum specs and Microsoft DotNet Framework 2.0.
- The cost is \$25.00 per month. This includes the backup and recovery of all Execu/Tech software.
- A Maximum of 2 gigabytes will be backed up. Additional storage can be obtained for \$10 per gigabyte.
- 1 week of backups are stored on our backup server. This means that if, for any reason, you need to see the data as it was within the last 7 days, we can recover it for you.
- Your complete Execu/Tech application software state will be backed up the first time and every 6 months after that. This gives you the ability to return to an older version if you are unhappy with an update.
- While you will be able to restore the backup on your own, using the user interface, you will be doing this at your own risk. We won't charge you to have us determine if a backup restore is really needed and, if it is, restore the data for you.
- The backup will be automatic and run at a pre determined time. This time may be affected by the number of ExecuVault users and volume of data to be backed up.
- DO NOT use ExecuVault as your only backup. It is not a replacement for a reliable onsite backup using removable media like tapes, hard drives, etc.
- For customers with a support contract, recovery services are available 24 hours a day, 7 days a week.
- For customers without a support contract, recovery services will only be offered between 8:30am and 5:00pm CST Monday through Friday.
- You will receive an email, every day, detailing the status of the backup.
- The reliability and speed of your backup and recovery is entirely dependent on the reliability and speed of your internet connection. We will retry sending the backup for 12 hours before giving up and notifying you that there is a problem. This notification is sent via Email, so if your internet is down you will not receive a notification.
- We will be notified of any problems and will troubleshoot them for you. We will notify you if any action is required by you. Since we monitor this service remotely, we will know if your backup fails for any reason.